

VISION "The people of Lincolnshire West will receive compassionate care and excellent health services that promote healthy lifestyles and prevent illness"

Lincolnshire West CCG Operational Plan 2014/15-2015/16

Vision for Lincolnshire Health and Social Care
Lincolnshire Sustainable Services Review 5 Year Strategy

Principles

Assets

Brave Ideas

Proactive Care

Reducing inequalities and improving life expectancy
Life expectancy improving & improving faster for those from more deprived areas

- Amendable mortality reduced by 3.2% in 2014/15 & 2015/16
- Every eligible patient is offered an NHS health check within the 5 year cycle
- 25% of people receiving a health check who have a BMI over 30 are offered referral to weight management
- All main provider contracts to include requirement for MECC,

Long Term Conditions and Frail Older People
Integrated coordinated care locally delivered that achieves person centered outcomes for patients and carers.

- Dementia; At least 60% of expected prevalence are diagnosed by end of 2014/15, increasing to 67% by end of 2015/16
- To increase by at least 5% from current baseline of AF patients who are prescribed optimum preventative therapy.
- By October 2015 80% of older people still at home 91 days after discharge

Improving Outcomes in Cancer
Work with others to improve outcomes and reduce cancer mortality rates

- Sustain 100% of GP Practices engaged in EPOC project to March 2016
- All national cancer performance targets are consistently achieved

Mental Health & Learning Disability
Work in partnership to reduce excess mortality in adults with mental health and Learning Disability

- Support a 10% increase in the rate of LD annual health checks by March 2015, further 10% March 2016
- IAPT – increase access level to 16% of patients entering treatment 2014/15 & 17% 2015/16 against the level of need in the population
- Develop mental health commissioning strategy

Urgent Care

24/7 Integrated Urgent Care service that meets the needs of local people

- Reduction in emergency admissions by 3% 2014/15 & by 3% 2015/16 from 12/13 baseline
- Reduce preventable non-elective admissions 75+ per 1,000 by 5% in 2014/15 (JHWBS-2)
- Reduce the rate per 1000 unplanned hospitalisation for chronic ambulatory care sensitive conditions (adults) from 2012/13 by 3%

Elective Care

Improved access, choice and efficiency

- Reduction in first outpatient attendances by 2% in ENT, Dermatology, Urology, Ophthalmology, Pain management, MSK, Gynaecology and Endoscopy as a result of improved pathways by March 2016
- Increase primary care elective activity to support reduced GP referral rate per 1,000 from 190 to national rate 188 by March 2015 and to cluster rate 179 by March 2016
- Achievement of upper quartile performance in at least five further best practice first to follow

Women and Children

Improve choice and efficiency

- Reduce under 19yrs unplanned admissions a (asthma diabetes and epilepsy) by 2% by March 2015
- Reduce smoking at the time of delivery by 1% in 2015/15 and a further 1% in 2015/16
- Work with commissioners and providers to review future service provision as part of LSSR

Cross Cutting Themes

Improving Quality

Improving Patient Experience, Patient Safety and Clinical Effectiveness

- Extend Friends and Family test to GPs & Mental Health Services Jan 2015
- Reduce poor patient experience of hospital care to 152.1 2014/15 & 148.4 2015/16
- Reduce preventable healthcare infections in line within national target in 2014/15
- Reducing poor experience of primary and community care to 4.8 2014/15 & 4.7 2015/16
- Reduce mortality rates in relation to COPD, septicaemia & heart disease
- Increase medication incident reporting to improve medicines management

Primary Care Strategy

- Work with members & primary care commissioners to develop a local Strategy Oct 2014, consistent with LSSR.
- Review OOH and re-procure Walk in Centre

Enablers

- Information Management & Technology, Finance & Contracting, Workforce, Organisational Development